

TLI20421 Certificate II in Supply Chain Operations



Kick start your career in one of the thousands of Supply Chains in Australia.

The Supply Chain and Logistics industry keeps our country moving and stands as the nation's largest employer and represents a quickly evolving sector with an abundance of opportunities, boasting over 39,900 new job openings anticipated between 2021 and 2026.

This qualification will provide you with the practical skills and knowledge required in a variety of supply chain operations and includes specialisations for logistics and warehousing operations.

The Certificate III in Supply Chain Operations involves a defined range of skilled operations, usually within a range of broader related activities involving known routines, methods and procedures, selecting equipment and services or contingency measures. You will gain an understanding of the roles, responsibilities and fundamental skills needed to succeed in a warehouse environment which may include, but are not limited to:

- Communication and chain of responsibility
- Manual handling and using materials handling equipment, such as hydraulic jacks and hand trucks, to move goods
- Inventory, stock control and applying quality systems
- Operating machines to lift, place and remove good and using specialized equipment.
- Contributing to workplace health and safety

Entry Requirements

There are no entry requirements for this qualification.
Enquire today to check the eligibility requirements and delivery models.



Career Prospects

- Depot yard person
- Despatch / Inventory clerk
- Pickpaker
- Reach truck / Forklift driver
- Receiving clerk
- Transport clerk
- Warehouse operator



Ready to Enrol?

- Call (02) 9838 0567
- Visit [mets.edu.au](https://www.mets.edu.au)



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Support and Delivery

METS Training Services are committed to providing our Learners with the support and resources necessary to enhance their training experience. We offer a range of standard and specialist student services to meet your needs across all modes of delivery.

Our students receive ongoing support from their own METS Trainer by regular visits to their workplace, via our METSOnline training portal, phone, email or online meetings. Learners also have access to METSOnline for all learning materials, assessment submission and enables communication of valuable information with students and ensures flexibility & accessibility to records and resources 24 hours a day, 7 days a week.

Whatever your needs or circumstances, we have the people, resources, facilities to support you in progressing in your studies.

*If for some reason you do not have access to the internet, please contact our office to arrange an alternative study solution. Hard copies of learning materials can also be provided on request.

Funding and Payment Options

There are a wide variety of funding options available, from Government Funding and Subsidised Training through to fee-for-service. Flexible payment options and plans are available for all fee-paying students.



Course Duration

12 Months as a Full-time Learner. Part-time study terms are also available.



Units

Total number of units -14
5 Core Units
9 Elective Units

TLIE1003	Participate in basic workplace communications
TLIF0009	Ensure the safety of transport activities (Chain of Responsibility)
TLIF0025	Follow work health and safety procedures
TLIL0007	Complete workplace induction procedures
TLIX0023	Identify the roles and functions of the supply chain industry
TILE0006	Present routine workplace information
TLIF0019	Follow vehicle protocols for loading and unloading
TLIF2010	Apply fatigue management strategies
TLIG0003	Work effectively in a team with others
TLIJ2001	Apply quality procedures
TLIP2029	Prepare and process financial documents
TLIU1012	Participate in environmentally sustainable work practices
TLIA0021	Participate in stocktakes
BSBOPS203	Deliver a service to customers