

CHC32015

Certificate III in Community Services



Are you ready to begin a rewarding career in the community services sector?

Now is the perfect time to kick-start your journey in the community services sector, empowering and supporting disadvantaged or vulnerable people to achieve their goals.

This qualification reflects the role of entry level community services workers who support individuals through the provision of person-centred services. Work may include day-to-day support of individuals in community settings or support the implementation of specific community-based programs.

The CHC33021 Certificate III in Community Services opens several career pathways to enrich and support individuals in the community by assisting with housing, mental health, disability, multicultural, financial, youth, domestic and family violence support. Gain a strong foundational skill set and knowledge base, learning to provide quality client support, empowering and advocating for their needs in health and social services, while also learning to navigate challenges and build relationships. At this level, work takes place under the direction of others and supervision may be direct or indirect. Work may take place in a range of community services organisations.

You will undertake a series of units designed to develop your skills and gain an understanding of the roles and responsibilities of a professional Community Services worker. These units will equip you with the knowledge and competencies required to obtain and excel in your role, emphasising compassion and ethics to provide exceptional care for individuals and join us in shaping a brighter future for our community.

Entry Requirements

There are no entry requirements for this qualification.
Enquire today to check the eligibility requirements and delivery models.



Career Prospects

- Assistant Community Worker
- Community Support Worker
- Children's Service Worker
- Youth Case Worker
- Neighbourhood Centre Worker
- Community Services Worker
- Lifestyle Support Worker



Ready to Enrol?

- Call (02) 9838 0567
- Visit [mets.edu.au](https://www.mets.edu.au)



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Support and Delivery

METS Training Services are committed to providing our Learners with the support and resources necessary to enhance their training experience. We offer a range of standard and specialist student services to meet your needs across all modes of delivery.

Our students receive ongoing support from their own METS Trainer by regular visits to their service, via our METSOnline training portal, phone, email or online meetings. Learners also have access to METSOnline for all learning materials, assessment submission and enables communication of valuable information with students and ensures flexibility & accessibility to records and resources 24 hours a day, 7 days a week.

Whatever your needs or circumstances, we have the people, resources, facilities to support you in progressing in your studies.

Funding and Payment Options

There are a wide variety of funding options available, from Government Funding and Subsidised Training through to fee-for-service. Flexible payment options and plans are available for all fee-paying students.



Course Duration

12 Months as a Full-time Learner. Part-time study terms are also available.



Units

Total number of units -12
5 Core Units
7 Elective Units

CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
CHCCCS016	Respond to client needs
HLTWHS006	Manage personal stressors in the work environment
HLTWHS002	Follow safe work practices for direct client care
CHCMHS001	Work with people with mental health issues
CHCGRP001	Support group activities
CHCADV001	Facilitate the interests and rights of clients
CHCCCS036	Support relationships with carer and family
BSBPEF301	Organise personal work priorities
CHCCOM001	Provide first point of contact
HLTAID011	Provide First Aid

