**Frequently Ask Questions**

**CHCPRT025 Identify and report children and young people at risk**

**What can I expect to learn by doing this course?**

* *Identify and report children and young people at risk*
* *Learn about the various types of abuse, their signs and indicators*
* *Observing a range of signs and indicators, and being able to identify children at risk (through scenario-based assessments)*
* *Collate information about signs and indicators of abuse, including disclosure and suspicion whilst complying with your organisation’s policies and procedures and legislation in your State*
* *Using a range of techniques to communicate with children and young people in accordance with your organisation’s policies and procedures and legislation in your State – techniques that support and uphold the Core Principles of the UNCRC and Early Childhood Australia’s Code of Ethics.*
* *Report indications of possible risk of harm*
* *Complete all documentation in an accurate, factual, non-bias, and non-judgemental way – ensuring privacy and confidentiality are adhered to, in accordance with your organisation’s policies and procedures and legislation in your State*
* *Reporting identified risk of harm indicators, using your State’s legislation requirements, including digital reporting*
* *Apply ethical practices in working with children and young people*
* *Acknowledge the rights of children and young people and uphold those rights*
* *Understand and use ethical practices and professional boundaries when working with children and young people*
* *Identify and report signs and indicators of ethical concerns whilst working with children and young people*

**Where do I find the course resources and materials?**

* *Once your enrolment is processed, you will receive login credentials to our Learning Management System where you will find; an introduction to the course, instructional videos, links to relevant readings and documents to support your learning. You will also find all of the assessments in the one place – Your Dashboard*

**What assessment method do you use?**

* *Quizzes – Short answer and multiple choice*
* *Knowledge Assessment - Short answer and multiple choice*
* *Performance Assessment – Scenario-based questions*

**What are the requirements other than satisfactory completing all the assessment?**

* *A Workplace Supervisor’s signature and feedback and or/your organisation’s Child Protection Policy*

**What are the Course Fees?**

* *CHCPRT025 = $160per person online*
* *CHCPRT001 – CHCPRT025 Gap Assessment = $130.00 online only*
* *CHCPRT025 Refresher= $50.00 online only*

*Contact our office on 02 9838 0567 for group bookings*

**How long do I have to complete the course?**

* *3-months from the date of online enrolment*

**Do I have to do the whole course, or can I just do a refresher?**

* *If you have completed the CHCPRT001 Course (and have a Statement of Attainment that reflects this code) in the last 24 months, you will qualify to do our GAP CHCPRT025 Course which is shorter than the full course.*

**Once I submit all of my assessments, how soon will they be marked and when will I receive my Statement of Attainment?**

* *The marking time-frame for all Child Protection courses is generally 10 working days, however we understand that at times you may require your Statement of Attainment more urgently - for compliance or contractual reasons. If you could please let us know if this is the case, we will endeavour to prioritise the marking of your assessments as soon as possible.*

**How many attempts do I have at these assessments?**

* *You will generally be given 4 attempts; however, we provide you with constructive feedback to support successful resubmissions and therefore it would be unlikely that you will need more.*

**Who can I contact if I require assistance whilst completing the course?**

* *Upon enrolment you will be given the contact details of your Trainer and Assessor.*